

Referring a case/booking an appointment for your pet page

For vets

We are pleased to accept referrals for a wide range of behaviour cases, from routine referrals to urgent cases. All cases are seen by Beverley Wilson, an RCVS Advanced Practitioner in Companion Animal Behaviour and Certified Clinical Animal Behaviourist.

Referring a case: Please complete the online referral form and attach the pet's medical history along with a brief overview of the case if you would like to refer a case.

We offer flexible appointment times, including evenings and weekends, for both inperson and remote consultations. Emergency appointments are usually available within a week of receiving the required information.

Discussing a case: If you would like to talk through a case or seek advice, you are very welcome to contact us by phone (01724 808089) or email (add email address).

Continuing Professional Development: We also offer bespoke CPD sessions. Please contact us if you would like more information.

For care givers

Thank you for choosing Wilson's Veterinary Behaviour Referrals. We understand how important your pet is to you, and we are here to make the process as smooth and supportive as possible.

Getting started:

To begin, please register your pet by completing a short online form. The main caregiver will then be asked to fill in a detailed questionnaire about your pet and the behaviours about which you are concerned.

Working with your vet:

As all pets are seen on referral, your general practice vet will need to refer your pet before we can begin. Your vet may need to see your pet as part of this process, so please contact them to arrange this. They can complete the referral quickly and easily online via this website.

Once the referral has been made, Beverley will work closely with your vet to gather the medical history and any required forms, making sure everything is in place ready for your pet's consultation at Wilsons' Veterinary Behaviour Referrals.

Booking your appointment:

Once all information has been received, you will be able to book your consultation. We offer appointments during the day, evenings, and weekends at no extra cost. You can choose between an inperson consultation (usually recommended for the most complete assessment) or a remote consultation if attending in person is not possible for you. A payment is required to secure your appointment and can be paid online.

Before your consultation:

Beverley will carefully review all information ahead of your appointment. Sometimes additional details (such as videos of your pet at home) may be requested to help build a clearer picture. If so, Beverley will contact you directly with simple instructions on how to share these safely.

If you have any questions about the referral process or what to expect, please feel free to contact Beverley by phone (01724 808089) or email (add email address). While Beverley

cannot provide behavioural advice before a consultation, she is very happy to help with any queries about the process.

Payments

We kindly ask that consultation fees are paid in advance whenever possible. We are also able to accept direct payments from insurance companies. If you would like to discuss payment options, please contact Beverley by phone (01724 808089) or email (add email address).